WATER BOARD MEETING
08/16/16
6:00 P.M.
The meeting was called to order by Board President, Chuck Storie.
The Pledge of Allegiance was recited.

Roll Call:
Present – Chuck Storie, Tony Higginbotham, Frank Massey, Iris Wilhoit & Robin Meyer
Absent - None

Minutes: The July 19, 2016 Minutes were accepted.

New Business:

1. **Update given by Rick Denney:**
   - Rick had the (New Surface Water Plant PER) kick-off meeting yesterday with HNTB (Darren Burkhart and couple of his guys), himself and one of his operators, to discuss the current treatment process likes and dislikes (next month Darren will give an update). Iris asked what some of their dislikes of the existing plant are. Rick said the existing plant was designed as a softening plant and when they softened they could go 5-7 days without backwashing the filter beds, now they backwash each filter bed at least 1 time a day. Rick, and his operators, like the gravity fed filter beds; they like the hands on approach. Rick stated there are other treatment techniques out there that he isn't familiar with. Frank asked if Darren was receptive of his likes and dislikes and if they still build plants like theirs today. Rick said he was and yes they do.
   - Rick said they had a busted main in a casing under the railroad tracks. This is the 1st time he, and his staff, have experienced this. It took them 2 days to repair. It was a learning experience for all.

2. **Meter Update given by Donna Lecher:**
   - Reported the percentage of meters that are reporting: 30 day cycle is 99.3% and 4 day cycle is 98.2%
   - Reported the amount of warranty items returned: 396 Meters, 192 single port MiNodes, 66 dual port MiNodes, 5 repeaters (which AT&T changed from 3G to 4G), and 1 Configit
   - Reported an abnormal amount of meters that are stopping in the system, 396 so far. (Rick and Tim Schroeder took 4 of these meters apart. The new Hersey meters have a smaller chamber than the old as well as a plastic-on-plastic chamber that seems to be getting hung up. The old meters have a disc that keeps it "true", which the new meters do not have.) Donna emailed Mueller reps regarding her concern of the large amount of returns. An update will be given next month.
   - Explained the consumer portal. This program allows consumers the ability to set up an account to view their usage as well as set parameters for notification of unusual consumption (the consumer should call the billing office at 812.663.5621 to set up an account).
   - Explained the "alerts" part of the Mueller program. Robin asked if staff notify consumers of these alerts and Donna stated yes, we notify consumers Monday through Friday, 7am – 4pm and stated there is a place to enter notes so staff can see what has been done. Frank commented that the consumers can get notified as well through the consumer portal by setting up what they want to get notified for. Robin asked when the reporting comes in. Donna stated it starts transmitting at midnight and will come in throughout the following day. Robin made a comment that previous to the AMI system consumers would be notified of leaks when their meter was read once a month and it could have been leaking for some time. Donna stated this is correct and since then we have not had any consumers request water

consumption be written off and sewer adjustments have gone down as well. Chuck asked if all the residential meters have been installed, and they have. He also asked if we have started the larger meter changes yet. Donna stated we haven't but meters that have stopped or businesses that have remodeled have purchased the new meters. Mayor Manus told the Board that Donna was on the radio August 11th representing the Utility and spoke about the meter project.

3. **Mayor's issues - Mayor Manus** did not have anything to bring before the board.

With no other business to come before the board, the meeting was adjourned at 6:16 p.m.

Presiding Officer: _____Chuck Storie_____

_____Rob Ng_____   _____ewilhoit_____

_____

Respectfully Submitted: _____Donnah Fecke_____
                                        Water Board Secretary